

# SOUTHEASTERN ARIZONA COMMUNICATIONS SEACOM

## Hiring / Recruiting

- ✓ Currently staffed at 7 FT dispatchers, 1 Natl. Guard call takers, 1 supervisor/dispatcher,
- ✓ 5 PT dispatchers, and 6 PT fire personnel.
- ✓ 68 in process
  - 7 pending written test on the 16<sup>th</sup>
  - 2 in background

## New Subscriber Information

Bisbee Police has requested they be transitioned to full time subscribership on Jan. 1, 2023, staffing challenges have forced this issue.

Willcox has requested contract figures for their “part time” subscription to SEACOM. Dir. Cline and Susan Smith met with Willcox on the 10<sup>th</sup>.

Dir. Cline and Susan met with Chief Volker from Benson. He is being provided statistics on the Benson AOR. I understand Benson has reached an agreement for 911 funding for an additional period allowing Chief Volker some time to acclimate to the new area.

## Pro QA for May 2022

### EMD

High compliance- 15.4%

Compliant- 38.5%

### EFD

High compliance- 18.2%

Compliant- 40.0%

### EPD

High compliance- 10%

Compliant- 16.7%

## Pro QA for June 2022

### EMD

High compliance- 21.8%

Compliant- 42.3%

### EFD

High compliance- 17.9%

Compliant- 32.1%

### EPD

High compliance- 10%

Compliant- 33.3%

## II

### AZTRACS

Development server and the interface is up, and SVPD, Willcox and HCPD are testing. There was a class on Aug. 9<sup>th</sup> at SVPD where Douglas, Bisbee and Benson participated.

## State 911 / Federal Engineering Contract

Federal Engineering submitted their assessment of current circumstances at Benson, Bisbee, SEACOM, and Willcox PD's. They made some recommendations, none of which were inconsistent with what we knew at the onset. There are a couple options agencies can consider; transition dispatch to SEACOM - either on a part time or full-time basis

or

have SEACOM process incoming 911 calls and the calls will be dispatched by their respective agencies. This is not the preferred option for SEACOM because we are doing all the work and not getting compensated for it. If this took place, SEACOM would need to develop a formula for compensation.

## Budget

The budget worksheet documents are attached. This item is listed on the agenda for discussion and reference.



FY22 Funding  
Model .xlsx



FY23 SEACOM  
Budget\_Final 1.xlsx

## Regional Call Trends

Attached is a series of reports that list the activity throughout the County. Various tabs along the bottom depict specific communities.



Overall stats\_plus 3  
yr stats.xlsx

