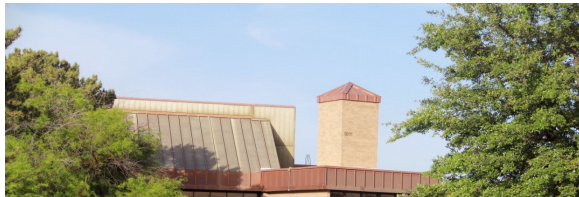


# Public Facilities, Services, and Public Buildings Element 11

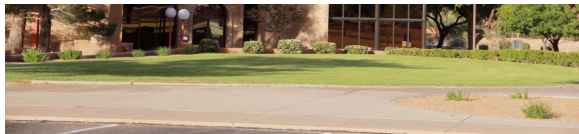


## INTRODUCTION

Public facilities and services are important components of a community's municipal government. To ensure excellent customer service, it is important that public services and facilities keep pace with community growth and expectations. The City currently provides a wide range of services including police, fire, solid waste collection (refuse), recycling, street maintenance, library, recreation, planning, sewer services, and various community development functions. The facilities to support these services must also be developed and upgraded as necessary.



**City Hall**



## BACKGROUND

As the City's population increases, public services also increase in order to maintain the level of service (LOS) standards. In the current economic recession, it is important to note that the desire for public services may exceed available

resources. The City seeks to balance necessary services and functions with community expectations.

Over the years, the City has adopted a number of master plans that address specific components of City government, including: the Surface Water Plan, the Wastewater and Sewerage Master Plan, the Airport Plan, the Fire Protection and Emergency Services Master Plan, and Open Space and Recreation Plan.

The list below identifies the services that the City provides.

## FIRE

The Sierra Vista Fire Department provides a wide range of services including fire prevention, code compliance checks and inspections, fire suppression, rescue and emergency medical services, and public education and community outreach programs. The community outreach programs include such programs as the Citizens Fire Academy, Child Passenger Safety Program, Patient Information Program, Drowning Prevention Program, EMS Bike Patrol, SVFD Cadet Program, and Smoke Detector Check Program. The Fire Department also conducts a local Holiday Toy Drive.

The City has mutual aid agreements with Fort Huachuca and 26 other emergency service providers from around Cochise County. The Fry Fire District and the Sierra Vista Fire Department are under an automatic aid agreement. The Department continues to implement the Fire Protection and Emergency Medical Services Master Plan, adopted in 1985 and amended in 1998.

The National Fire Protection Association (NFPA) standards will govern future planning for the Fire Department.

The City constructed Fire Station 3 in 2008 to provide more efficient response times for the community. The construction of Fire Station 3 and the purchase of additional equipment and vehicles dropped the Insurance Service Office (ISO) rating for overall response preparedness from 4 to 3, with 1 being the best and 10 the worst.

Lastly, the Tribute Specific Plan area has identified an area for a potential new Fire Station.

## POLICE

The Sierra Vista Police Department serves the community with patrol, dispatch, special operations, crime prevention, alarm permits, and animal control services. The Department also operates proactive community programs such as the school resource officer. Appropriate staff resources are integral to the Police Department's basic mission "To Protect and Serve" through "Professional, Proactive, and Innovative" police services.

The Commission on Accreditation of Law Enforcement Agencies (CALEA®) Standards will govern future planning for the Police Department. The Police Department completed all CALEA® assessments in November 2013 and the certification was awarded in the spring of 2014. Certification is the public safety blue print for providing responsive service to our community by using proven public safety national standards for business practices.

A large addition to the Police Station was constructed in 2010. This addition provides increased office space for special operations, dispatch, evidence, computer forensics, judgmental shooting, defensive tactics, and physical fitness. A theater-style training room and an emergency operations command center were also built within the station. The additional space in Special Operations has been advantageous to the Department in that it is not unusual to have federal agents from U.S. Immigration and Customs Enforcement working international and local cases from the Station.

In 2010 the City contracted to install red light and speed cameras at the most dangerous intersections in the City. Historically, in communities where cameras are used there is a 15 to



**Police Station**

20 percent reduction in accidents. The red light and speed cameras seem to be not only an enforcement tool but also a safety reminder tool for motorists. Funds generated are primarily allocated to the Cochise County court system.

The Police Department has provided many community-wide educational programs on law enforcement and prevention activities. For example, the Department conducts the Citizen's Police Academy and Summer Youth

Academy (in 2013, 28 people attended the Citizen's Police Academy and 14 youth attended the Summer Youth Academy), Crime Free Multi-Housing classes to apartment management, and vehicle identity number (VIN) etching.

The Animal Control facility holds several open houses a year to promote animal adoption.

## COMMUNITY DEVELOPMENT

The Department of Community Development has three community-oriented divisions—Planning and Zoning, Building Inspections, and Neighborhood Enhancement. Planning and Zoning coordinates the updates to the general plan and the development code along with functions such as current- and long-range planning, zoning, sign permitting, site planning, and subdivision planning. The Building Inspections Division conducts plan reviews, issues building permits, and performs building inspections. The Neighborhood Enhancement Division provides property-nuisance code enforcement, support for neighborhood associations, and provides housing information and services.

*“The goal of land-use planning is to further the welfare of people and their communities by creating convenient, equitable, healthful, efficient, and attractive environments for present and future generations.”*

The American Planning Association states *“that the goal of land use planning is to further the welfare of people and their communities by creating convenient, equitable, healthful, efficient, and attractive environments for present and future generations.”* Examples of land use planning include the Open Space Acquisition and Development Plan, the Safe Bicycle and Pedestrian Routes plan, and the Traffic Reduction Plan.

Property-nuisance code enforcement is critical to the appearance of the City and how the City appears is important to economic development and resident satisfaction.

Community Development coordinates community-benefit activities such as SierraVistAbility Day that gathers numerous disability-related organizations to provide information; the Annual West End Fair; and various neighborhood clean-up days. The Department also provides support to the West End Commission and the Commission on Disability Issues (CoDI).

## LEISURE AND LIBRARY SERVICES

The City Library provides services including access to a collection of books and other materials, reference assistance, interlibrary loan, internet and online



**Library (Courtesy of Les Siemans)**

database access, youth reading programs, book discussion programs, and public meeting rooms. The Library also provides many online features such as book renewals, e-book downloads, audio book downloads, and access to the Cochise County Library District online catalog. Finally, the Library hosts a coffee café.



The Library and Leisure Services recently merged, creating the Leisure and Library Services Department. The purpose of this merger was to enhance services to the public.

The department also manages the Teen Center at the Apache Middle School and the Sierra Vista Aquatic Center (The Cove) which offers various aquatic and recreational programs.

In 2012, the City completed a master plan for the future design of the Sierra Vista Civic Center main city complex area that includes the soccer, baseball, and softball fields, as well as the Library, Oscar Yrun Community Center, and the Ethel Berger Center. Also completed in 2012 was the Small Neighborhood Parks master plan that addresses existing conditions and deficiencies and identified improvement needed in parks built before 2010.

The Parks and Recreation Element of this plan further identifies available services and facilities.

## PUBLIC WORKS

Public Works includes the Sections of Engineering Services, Wastewater, Transportation Maintenance, Public Services, and Maintenance Services. Public Works provides a wide-range of services including design and review for projects, the Environmental Operations Park operation and maintenance, trash pick-up, a residential recycling program, facility maintenance, street design and maintenance, fleet maintenance, airport management, parks maintenance, and transit operations and maintenance.



The City Transit Center is the first Leadership in Energy and Environmental Design (LEED) certified public facility in Sierra Vista.

The City's recycling program has expanded to include a once a week curbside service. In 2013, Public Works began a glass recycling pilot project. The City also provides free curbside pick-up of yard waste that is then composted in the City's state-of-the-art composting facility.



**Curbside Recycling Program**

The City updated the Section 208 Plan (in 2009) which refines the sewer service boundaries to account for the Tribute Wastewater Treatment Plant. When constructed, the proposed Tribute treatment plant enables (and requires by agreement) the pumping of treated effluent to irrigate the PDS Country Club Golf Course and the Tribute Master Planned Community's common areas (parks, rights-of-way, and commercial areas).

#### Public Buildings

The attached map identifies the locations of public buildings. Additionally, the City must take into account Americans with Disability Act (ADA) requirements and other professional organization standards when updating, designing, and locating new public buildings.

## **GOALS AND STRATEGIES**

### **Goal 11-1 Provide high-level of city services and high-quality facilities**

The City continues to provide a high level of city services and high-quality facilities. The City approved an EMS substation (Fire Station 4) on July 16, 2021, located at the northeast corner of Buffalo Soldier Trail and 7<sup>th</sup> Street. The substation will be constructed to provide quicker response times. A communications tower will be installed with the substation project to allow for better emergency communications.

The City and County created the Southeast Arizona Communications Facility (SEACOM) in 2017. The goal of SEACOM is to be a regional hub for 9-1-1 dispatching and emergency services coordination. The members of SEACOM include the Sierra Vista Police Department, Sierra Vista Fire Department, Cochise

County Sheriff's Office, Fry Fire, Huachuca City Police Department, Whetstone Fire Department, Tombstone, Palominas Fire, Naco Fire, National Parks Service, Portal Fire, San Jose Fire, and San Simon Fire

- Strategies**
1. Periodically evaluate all City services and facilities.
  2. Coordinate the location of public facilities within new developments.
  3. Promote the joint use of public facilities to lessen the need for future buildings.
  4. Share City facilities with other governmental organizations, when appropriate.
  5. Improve levels of service to ensure appropriate standards are in place.

**Goal 11-2 Site new schools in appropriate locations**

The opening of charter schools and other private schools of general education has reduced school enrollment at the public schools. Therefore, additional schools are not warranted at this time.

- Strategies**
1. Work with developers and the Sierra Vista Unified School District on locations for future school facilities.

**Goal 11-3 Deliver high-quality customer service**

The City continues to improve customer service. Survey cards are available at the counters for customers to provide comments about their service. Many of the services such as bill payments or building permits can be submitted online.

The City also provides electronic notification of all public meetings and hearings on the City website. These notifications can typically be read audibly by a reader for those that are visually challenged. The City updated the website to ensure maximum accessibility to all public information to include such things as closed captioning for both taped and live streaming. For audibly challenged individuals visiting the City Council Chambers, hearing assistive devices are available.

A new online public engagement tool called Bang the Table is being used by the City to request public comment on items. This was most recently used for the Parks Master Plan.

- Strategies**
1. Continue providing excellent customer service.
  2. Develop a customer service training program for City employees.
  3. Conduct surveys as needed to determine customer satisfaction.
  4. Improve customer service processes.

**Goal 11-4 Advance a business friendly approach to development**

The Community Development Department regularly reviews current code provisions and procedures to identify ways in which the staff and the City can improve efficiencies, clarify requirements and help residents and business owners move through the system more easily. This practice is consistent with previous City Council Strategic Plan initiatives which have mandated the reduction of obsolete or unnecessary code provisions in expectation of making city government accountable, collaborative and efficient. All code amendments are proposed with these provisions in mind. The City has worked with stakeholders in the community when developing language for code amendments. One example of this was the code amendments to the subdivision regulations where the City coordinated with the home developers to develop language. All code amendments are posted on the website for public comments and all hearings are open to the public.

- Strategies**
1. Promote the development process as a partnership between the developer and the City.

**Goal 11-5 Incorporate the natural environment, surrounding land uses, and community design standards when locating and developing public buildings and facilities**

There has only been one public building that has been reviewed by City staff since the last adoption of the General Plan. The EMS substation (Fire Station 4) was approved on July 16, 2021. The building will be designed to look like a residential building to match the building architecture of the homes to the east and use native and drought tolerant landscaping.



This is consistent with the Purpose statements in the Architectural and Design Review chapter of the Development Code which states that the siting and architectural design of structures shall harmonize visually with surrounding development and create a built environment that is safe and aesthetically pleasing. Further it states that all landscaping shall blend harmoniously with the natural landscape. All commercial buildings, to include public facilities are required to meet the Architectural and Design Review standards. All buildings are ADA Accessible.

**Strategies**

1. Use green building technologies when building new public facilities.
2. When developing new buildings, include the use of native materials and plantings.
3. Require all City facilities meet or exceed ADA standards.
4. Use the Public Art Master Plan when designing and planning buildings and other development on public sites (see Appendix G).
5. Ensure that City buildings meet or exceed the City's Architectural and Design Guidelines.

**Goal 11-6**

**Responsibly and intentionally create a city that protects neighborhood vitality and improves community and economic development**

The City approved Architecture & Design Review Standards on April 11, 2019. The purpose of the Standards is to promote reasonable and context-sensitive site and building design standards. Design as it applies to the Architecture & Design Review Standards, describes the image and character of the City's built environment and includes both site and building architectural considerations. Therefore, the Standards were created to provide a cohesive urban design. Further the Design Standards are intended to ensure the following:

- a. Siting and architectural design of structures harmonize visually with surrounding development and creates a built environment that is safe and aesthetically pleasing;
- b. The arrangement of buildings, parking areas, drive aisles, storm water detention areas, pedestrian ways and other features of the site

combine to create a functional project that is convenient for users of the property.

- c. Unsightly uses, features or activities are screened from public view and from adjacent property, and dissimilar uses are separated by buffers to prevent conflicts, promote privacy, and maintain property values;
- d. Landscaping that provides a visually pleasing setting for structures on the site, complements the architecture of the project, blends harmoniously with the natural landscape, conserves water, does not conflict with public or private utilities, and is suited to the site and Sierra Vista's climatic conditions.
- e. Provide materials and colors that are appropriate to the architectural style of the structures, complement neighboring properties and project a high quality image.

The City Council adopted the Infill Incentive District Policy in 2005 which provided development incentives as a tool to encourage investment in the Sierra Vista West End and Cloud Nine Planning Areas. The Policy was revised on December 10, 2020. Some of the incentives include expedited processing of plans and proposals, waivers of municipal fees, and relief from development standards. Implementation of the incentives is approved by the City Manager.

The West Sierra Vista Redevelopment Area Plan was originally adopted on March 22, 2018 and readopted on March 28, 2019 where the boundaries of the Area were expanded. The scope of the Plan focuses on improving conditions within the West Fry Boulevard and North Garden Avenue rights-of-way, incentivizes reinvestment and the reuse of idle properties, and growing small business through the development of an incubator. One of the first projects to be constructed in this area is the West Fry Boulevard Corridor North Garden Avenue Improvement Project. This project will revise the existing infrastructure on Fry Boulevard from Carmichael Avenue to Buffalo Soldier Trail and use the area more efficiently by implementing a more balanced, multi-modal corridor that is safe for vehicles, bicyclists, and pedestrians. It is anticipated that this project will be completed by winter 2021.

In addition, the Specific Plans and the growth areas will be required to connect to all municipal utilities and connect to existing public infrastructure. For example, The Tribute Specific Plan will be required to extend Buffalo Solider Trail, Greenbrier Road, and Avenida Del Sol as part of their overall

circulation plan. Connections and extensions of multi-use paths will also be required.

The Zoning Enforcement officers continue to address public nuisance and property maintenance complaints. Most complaints are responded to within 24-hours.

**Strategies**

1. Ensure that development plans consider the natural as well as the built environment.
2. Support land use planning that integrates sustainability values while also addressing growth, expansion, and economic development.
3. Ensure code enforcement efforts keep neighborhoods and business areas attractive and blight-free.

**Goal 11-7 Integrate the Surface Water Plan provisions into designs and construction of improvements and modifications to washes and drainageways**

**Strategies**

1. Amend the Surface Water Plan to provide updated engineering data.  
*The City has hired a consultant to update the Surface Water Plan. The updated Plan should be completed by 2022.*
2. Identify areas within designated flood hazard areas that require analysis for potential removal from the floodplain, and when feasible, pursue removal from the floodplain.  
*The City does coordinate necessary floodplain updates with FEMA. The City has initiated two separate Letters of Map Revisions (LOMR) with FEMA since the Plan adoption in 2014. The first LOMR related to the Third Street/Buena No.3 Drainageway which took effect on June 12, 2019. The second LOMR related to the Country Club Drainageway which took effect on June 5, 2020. The City has also applied for a Conditional Letter of Map Revision (CLOMR) for the Avenida Escuela bridge crossing. The CLOMR will become a LOMR once all drainage improvements have been constructed.*
3. Coordinate necessary floodplain updates with the Federal Emergency Management Agency.

All floodplain updates are coordinated with FEMA. As previously stated the City applied for two LOMRS since 2014.

**Goal 11-8 Comply with Cochise County's Regional Solid Waste Management Plan**

*Strategies* 1. Reduce, reuse, and recycle solid waste.

a. Promote development of cooperative agreements to reduce, reuse, and recycle solid waste materials.

Although the City of Sierra Vista ended its residential recycling program, recycling is still available locally. Council approved an ordinance change allowing other vendors to enter the residential recycling market, and there is a vendor who offers a curbside service to Sierra Vista residents for an additional fee. Residents who do not want to pay the curbside fee have the option to transport materials directly to the County transfer station at the regular per ton tipping fee (currently \$64 per ton). Some businesses also offer free recycling of limited items such as plastic grocery bags and batteries. The Environmental Affairs Commission is currently working on a public information campaign focusing on the two other sides of the sustainability triangle, reduce and reuse.

2. Establish integrated waste management programs in cooperation with other jurisdictions.

The City of Sierra Vista is a signatory to an intergovernmental agreement with Cochise County and a variety of other local governments to set rates and establish refuse management policies for the County. Services are therefore integrated County-wide to a significant degree. The agreement has helped to keep rates stable for all customers while planning for the long-term needs of County waste system.

3. Develop plans and procedures that reduce the use and handling of hazardous materials.

Cochise County accepts household hazardous waste at its transfer stations at no cost to the customer. The County also works with local businesses to find appropriate vendors to transport and haul their hazardous waste. Neither the City of the County permits hazardous waste materials to be mixed into the regular waste stream, and when violations are detected, additional investigation takes place to identify the owner of the materials. First offenses are addressed as an education issue, and repeated infractions are rare.

4. Continue to support the Cochise County household hazardous waste recycling program.

City staff works closely with Cochise County to ensure residents who contact the City receive up to date information on the availability of free household hazardous waste recycling services at the County's Sierra Vista Transfer Station.

5. Consider developing and implementing a "Buy Recycled" program.

"Buy Recycled" programs can be problematic because there is no uniform standard for recycled materials. In addition, with recent changes to global recycling markets, the cost to transport and process recyclables has increased substantially. Although recycling remains important as the last step in the process prior to materials entering the waste stream, additional focus is now being placed on the other two sides of the sustainability triangle, reduce and reuse. The Environmental Affairs Commission is currently working on a public information campaign to help inform residents of ways they can positively impact the waste stream by reducing consumption or finding creative ways to reuse materials.

6. Implement curbside commercial and multi-family recycling programs.

Due to changes in the worldwide recycling market, a City-run curbside commercial and multi-family recycling program is no longer feasible. However, the opportunity is open to any private vendors who want to offer the service, and some of the larger corporations already have corporate recycling programs.

7. Evaluate additional recycling opportunities for currently unrecyclable plastics and other materials.

Due to changes in the worldwide recycling market, the value of recyclable materials has plummeted. Mixed plastics and other lower grade materials are not accepted by most vendors at any price because there is no longer any market for them. Private recycling vendors continually update their list of accepted items based on what the market will support, so if there is demand for these types of materials in the future, accepted materials lists will be updated accordingly.

8. Evaluate ways to reduce the prevalence of plastic bag litter.

State law prohibits the City from enacting a plastic bag ban or charging a fee for plastic bags. Some grocery stores offer plastic bag recycling as a courtesy to their customers, and these programs in addition to other methods of either reducing or reusing plastic bags are expected to be part of the campaign being developed by the Environmental Affairs Commission.

**Goal 11-9      Maintain an economical, environmentally safe, and efficient wastewater treatment system**

*Strategies*

1. Update the Wastewater Management and Sewerage Master Plan (Appendix E).

The Wastewater Management and Sewerage Master Plan is updated periodically as conditions warrant. However, with new development being limited over the last ten years, expansion of the current plan has been unnecessary. It is further noted that water usage assumptions from the original report overestimated the amount of flow in sewer lines due to changing standards and technology (low flow toilets, more efficient appliances, etc.). As a result, sewer lines are carrying less flow than anticipated, and there is additional capacity present in the existing system.

2. Connect existing non-sewered neighborhoods to the sewer system.

The Sulger neighborhood was added to the sewer system in 2015. The largest remaining non-sewered area, Town and Country, has been approached on several occasions, but residents in that area are generally not supportive of the move to sewer. Other properties within the City's service area are added periodically as infrastructure is extended and becomes available to additional parcels. ADEQ regulations require properties to connect if sewer is available within a certain distance and connection is economically feasible.

**Goal 11-10      Provide fire and emergency services protection that meet or exceed the National Fire Protection Association (NFPA) standards**

*Strategies*

1. Identify the Fire Department's objectives and programs.

The objective for the SVFMS is to serve the residents of Sierra Vista by providing Fire Protection, ALS/BLS emergency response, CRR, Fire Prevention and Investigation.

2. Continue to involve the Fire Department in land-use decisions that impact fire protection, prevention, and emergency medical services.

SVFMS are actively engaged with City Administration and Community Development to ensure that land use decisions that do not have a negative impact on fire protection, prevention, and emergency medical services. The Tribute Specific Plan provided areas for municipal services. An analysis will be determined if additional library services are needed in the area during development of the Plan.

3. Ensure there is adequate fire protection and emergency medical service availability for future annexations.

With our automatic and mutual aid agreements with neighboring fire agencies SVFMS can maintains adequate fire protection and emergency service availability for future annexations. SVFMS may have to hire additional personnel if data shows that unit availability falls below NFPA recommended times for response in fire and emergency medical response.

4. Acquire and maintain equipment and facilities to meet NFPA standards.

All fire equipment to include apparatus are placed on a replacement schedule to ensure safety and effectiveness. The replacement lists created for each type of equipment as each type has a different life span. Our facilities are maintained by the City of Sierra Vista Public Works Department.

5. Review requirements for personnel, equipment, and fire stations on an annual basis.

SVFMS personnel along with city administration review departmental needs including personnel, equipment and potential fire stations on an annual basis. All fire equipment is on a replacement schedule to ensure its safety and effectiveness.

6. Provide community-wide fire and emergency safety education and prevention programs, inspections, and fire code enforcement.

SVFMS through our CRR have multiple community wide fire and emergency safety education programs that we provide to our community. SVFMS prevention department does annual fire inspections and participates in fire code enforcement with the City of Sierra Vista Community Development.

7. Maintain and update the Fire Protection and Emergency Medical Services Master Plan.

The City of Sierra Vista does have an Emergency Plan that is maintained by SVPD and SVFMS.

8. Pursue collaborative agreements with neighboring departments and providers to enhance service delivery levels.

SVFMS has automatic aid agreements with Fry Fire District and Fort Huachuca Fire to ensure operational readiness is maintained. In addition, SVFMS and the fire agencies of Cochise County are all a part of a county wide mutual aid agreement.

9. Establish a data collection system that aligns with supporting department accreditation.

SVFMS has the ability to collect data from Spillman and our HEMS medical paperwork software. SVFMS is not an accredited fire department. We are currently gathering data to be able to start the accreditation process. Usually you need between 3-5 years of correct data.

**Goal 11-11 Provide public safety (police) protection that meets or exceeds the Commission on Accreditation of Law Enforcement Agencies (CALEA®) standards**

**Strategies**

1. Identify the Police Department's goals and objectives for basic police, administrative, and animal control services.

The implementation of body-worn cameras was a goal that has been implemented.

Partnering with Cochise County and other entities to form the Southeastern Arizona Communications (SEACOM) regional 9-1-1 communications center was completed.

Merging Spillman systems to one server was accomplished and has helped with more cohesive and informed awareness in the county amongst multiple public safety entities.

A formal peer support program was developed.



The department successfully transitioned to the National Incident-Based Reporting System (NIBRS) which provides more detailed crime statistics to the FBI.

Successfully partnered with Cochise College and CCSO to run a local police academy. SVPD and CCSO provide the instruction.

Attained our initial Commission on Accreditation for Law Enforcement Agencies (CALEA) accreditation and subsequent re-accreditation ensuring we are following best practices.

The animal control center was expanded with the addition of a surgical suite.

A mobile animal trailer was purchased by Friends of the Sierra Animal Shelter and gifted to the city.

Purchased two automated fingerprint scanners, one of which is directly linked to the Arizona Department of Public Safety.

2. Identify future police proactive and innovative services that can be provided to the community.

A feature of our body-worn camera system called Axon Citizen, which allows citizens to provide videos to the department, is available and may be implemented in the future.

Use of social media has been augmented to share surveillance photos, request information, and give real time traffic or other information to the public. In 2014 we did not have our own Facebook page. In 2016 the police and fire departments were permitted to implement our own social media public safety page.

Implemented the program of patrol level field use of Narcan to provide immediate life saving measures to those experiencing opioid overdose.

3. Continue to involve the Police Department in land-use decisions that impact emergency services.

The police department was assigned to a joint strategic objective on the new EMS station as it was first believed this could be a joint police/fire

station. After a length feasibility study and financial analysis, it was determined to only become an EMS station.

The police department continues to review special event permits and new developments through the traffic safety committee. These often have to do with land use decisions. An example is the Fry/North Garden project and the Avenida Escuela bridge.

The police department continues to review development site plans as requested by Community Development.

4. Ensure there is adequate police protection availability for future annexations.

In 2018 the PD completed a staffing plan for the FY2018-2019 Council Strategic Plan. The PD continually re-evaluates this staff plan.

-

The police department continues to establish strategic objectives that aim to enhance police officer recruitment.

5. Acquire and maintain equipment and facilities that meet the CALEA® standards.

Through RICO funding, we acquired 26 web-based PD building cameras that can be remotely accessed and retain recorded videos for 30 days.

The department purchased a VIRTRA System for virtual training related to citizen encounters of various types.

The department purchased state of the art video and audio recording equipment for the interview rooms in our Special Operations Bureau.

6. Provide community-wide educational programs on appropriate law enforcement and prevention activities.

The department has hosted multiple public forums with the Sheriff and the NAACP.

The Citizen Police Academy continues to be a very popular program for citizens to learn about the Sierra Vista Police Department and policing.

The department has provided “Refuse to be a victim” training as well as ALICE training throughout the local school districts.

The police department has hosted multiple “Coffee with a Cop” events to enhance community and officer engagement.

The police department, in partnership with other organizations, established a Domestic Violence Fatality Review Team.

The police department helps organize and participates in National Night Out events.

The police department will participate in Faith & Blue events (scheduled for 11/2021).

## **Goal 11-12 Provide quality library services**

### *Strategies*

1. Identify the Library’s goals and supporting objectives.

The Sierra Vista Library will be recognized as a library that excels in providing efficient, modern, accessible, and customer-oriented services. The mission of the library is to provide free access to information and services for all members of the community.

2. Involve the Library in land-use decisions that affect library services.

The City will continue to include the Library with land-use decisions that affect library services. The Tribute Specific Plan provided areas for municipal services. An analysis will be determined if additional library services are needed in the area during development of the Plan.

3. Ensure there is adequate library service availability for future annexations.

The library services nearly 30,000 patrons a month and adds near 300 new library members. The library is providing additional e-book and online services which do not require physical buildings.

4. Maintain equipment and facilities according to the community needs.

The library is moving towards increased visibility in the community by establishing a regular position to perform outreach services at such events such as the Farmer’s Markets and provide programming at local assisted living communities. Newer equipment includes 3 new self-checkout machines and iPads for children to utilize educational games in the youth section of the library. The facility acquired new carpeting in 2019 and uses

outdoor space (patio, gardens, stage) for many programs, including walkable programs such as the Story Walk in 2021.

5. Coordinate with Fort Huachuca to identify and fulfill its library needs.  
This agreement has been nixed (we no longer receive funding from them). But our outreach services person will engage them in services and programs that we can provide on base for military families.
6. Explore and implement innovative ways to cost-effectively expand library services.  
The library utilizes e books and audiobooks to serve the entire County, who's use doubled during 2021 due to closures with the virus and people avoiding indoor areas. The outreach services position regularly attends community events, goes to schools and retirement homes to bring our services to those locations. The library is looking into vending machines so that library books can be acquired in such facilities like the mall or the new west end area—thus expanding library services without a new facility but still servicing those areas.
7. Establish a library outreach program.  
The library has an outreach position, which started in 2017, and is going strong. Staff regularly promote the library and offer programming (such as story times) in daycares, schools, community events, Fort Huachuca and Boys and Girls Club. The library also works closely with the museum to provide programming for City Recreational Programs, such as Kids World.
8. Expand outdoor programming opportunities and spaces.  
The library garden was a huge hit during the closure of 2021 and provided families with a recreational walkable book along the blooms and cacti. The outdoor stage area is utilized by the library for programs such as Sunset Yoga and Barre.

## STATE LAW REQUIREMENTS

Arizona Revised Statutes, Section 9-461.05-9 D 4 and 5

*“A public services and facilities element showing general plans for police, fire, emergency services, sewage, refuse disposal, drainage, local utilities, rights-of-way, easements and facilities for them.”*

*“A public building element showing locations of civic and community centers, public schools, libraries, police and fire stations and other public buildings.”*

## **ATTACHMENTS**

Map 17, Public Facilities Map 1

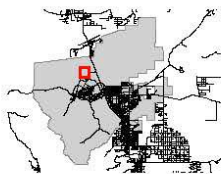
Map 18, Public Facilities Map 2

Map 19, Public Facilities Map 3

## **REFERENCES**

The following references used in this element are City approved documents.

- Airport Master Plan, 1996, Amended 1997, Amended 2012, Department of Public Works
- Surface Water Plan, 1988, Departments of Community Development and Public Works
- Wastewater Management and Sewerage Master Plan, 1986, Amended 1995, Amended 1999, Department of Public Works
- Fire Protection and Emergency Medical Services Master Plan, 1985, Amended September 1998, Fire Department
- 208 Water Quality Management Plan, 1996, Amended 2009, Department of Public Works

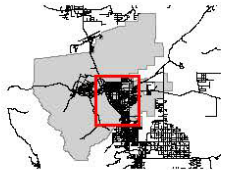
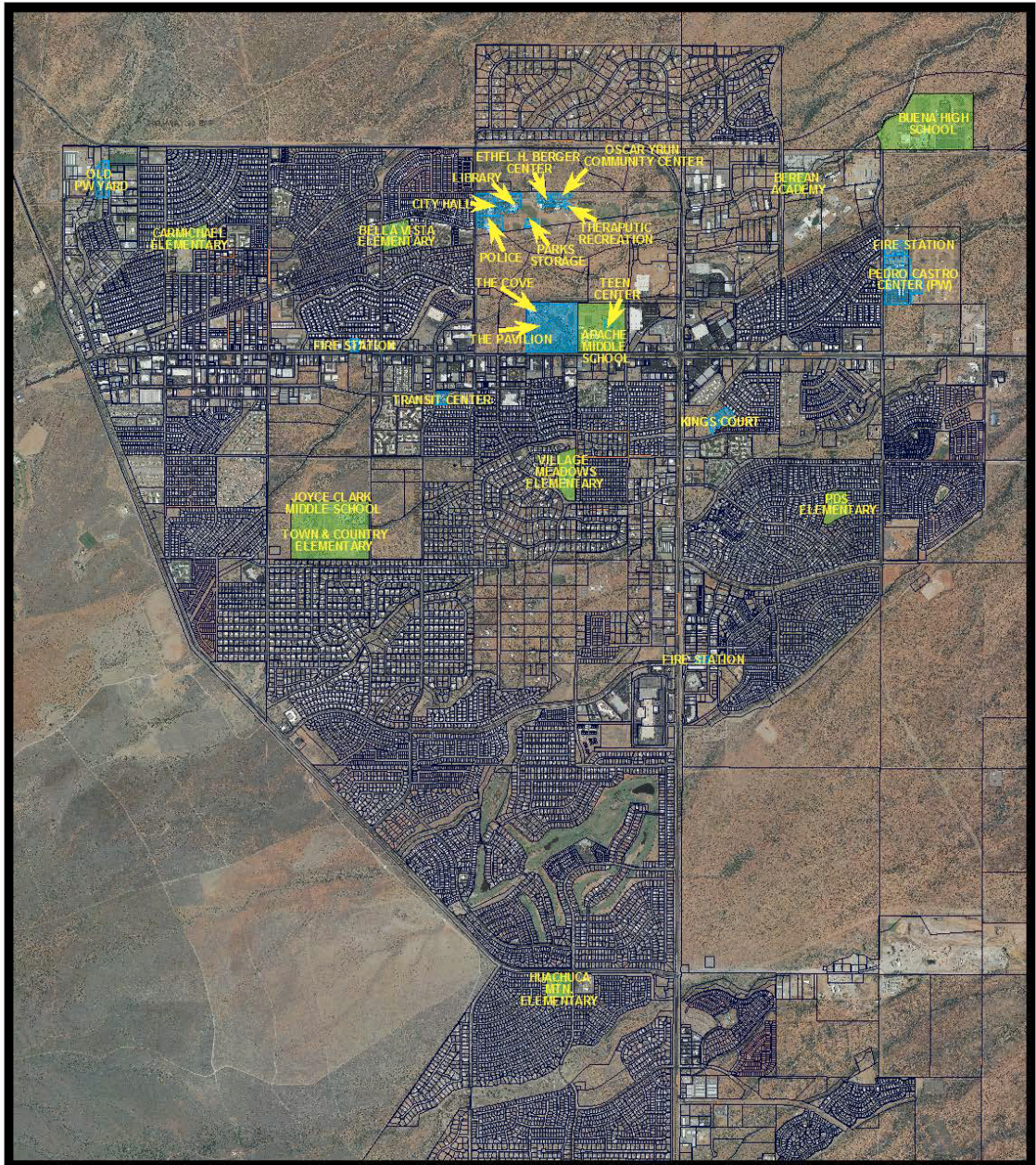


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### Map 17 Public Facilities Area 1

This map is a product of the  
City of Sierra Vista GIS



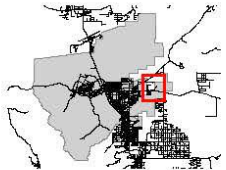


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### Map 18 Public Facilities Area 2

This map is a product of the City of Sierra Vista GIS





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### Map 19 Public Facilities Area 3

This map is a product of the City of Sierra Vista GIS



0' 1" = 1800'



