

PANHANDLING VOUCHERS:

A MORE COMPASSIONATE WAY TO GIVE.

SVPD Goal: Increase the community confidence in and maintain the support of the PD in order to fulfill the expectations and values of the community.

Objective:

Research the feasibility of developing and implementing a charitable voucher program in SV as a means for citizens to provide coupons to panhandlers for the purchase of eligible good at participating businesses.

History of "Better Bucks"

Flagstaff, Az sued in 2013 by ACLU and lost.



Panhandling Now Protected Under Freedom of Speech.



Panhandling Remained a Problem

- Business Owners complained to City Officials about customer complaints and loss of business.
- Citizens felt "trapped" at business entrances and traffic lights.
- General fear and distrust of panhandlers.
- Professional Panhandler issues.
- No organized system to address metal health or addiction issues.

What are Better Bucks?

- Designed to provide donors an opportunity to give directly to panhandlers without compromising their sense of social responsibility.
- Provides panhandlers with a list of social service providers.
- Cash vouchers are used for <u>living essentials</u> at local businesses.
 - ► Food, Non Alcoholic Beverages, Toiletries, Clothing & Pet Food.
- Job search service coupon.
- One day bus pass to provide access to services.

How BB works.

- Citizens purchase BB booklets for \$6.
- Booklet includes 5, \$1 vouchers for the purchase of <u>living essentials</u> and list of services.
 (Extra \$1 goes to printing of additional booklets.)
- Recipient of BB goes to participating stores to use vouchers.
- Purchase must be as close as possible to total value of vouchers.
 - Example: \$9.50 in products will require \$10 in BB vouchers. NO Change is given. (change goes to funding BB program) However cash or EBT can be used in conjunction with BB. (Up to \$5)
- Once a month stores will submit BB vouchers with receipts for reimbursement.
- Receipts are reviewed to verify no unauthorized items were purchased. (Unauthorized purchases are NOT reimbursed.)
- Stores are paid once a month for products purchased.

Front Cover



LOCAL SERVICE PROVIDERS

Better Bucks Voucher



NE Dollar Value

Use this Dollar value only at one of these locations











Sierra Vista Sierra Vista

Duplication of this coupon is prohibited - Valid in Sierra Vista only. This Voucher can be redeemed at any of the locations listed above Value \$1.00. NO CASH EXCHANGE VALUE. Items CANNOT be returned or exchanged. Cannot be used for money orders, alcohol, tobacco and may be subject to additional merchant restrictions. Merchants accepting vouchers have the right to refuse sale of merchandise.

Limit to 2 voucher books (\$10 limit) per person per transaction.







What can you get with your Better Bucks?

Food, Non Alcoholic Beverages, Toiletries & Clothes

Cannot be used for money orders, alcohol, tobacco and may be subject to additional retailer restrictions. NO CASH EXCHANGE VALUE. Items CANNOT be returned or exchanged. No Receipt will be given.



Fry's Barcode

Provider Service Page

Family Store Social Services

10:00-5:00 9:00-12:00

2229 East Cedar Ave 507 N Humphreys St.

928-774-5061 928-774-1403

Redeem for a total of Services Available

\$5 worth of clothing, Food box 1x every 30 days

blanket, or Jacket 1x a year

kitchenware Hygiene kit depending on ID Needed

perioning on ID Needle

availability. Sunday Breakfast 9:30 AM

ID Needed Aug. – Nov. and Jan. – June.

DOING THE MOST GOOD



In need of a Job?

Visit the Coconino County Comprehensive One-Stop Career Center. We are your connection to the workforce.

'Give yourself every opportunity to succeed and take advantage of no-charge career services'

928.526.9188 I 4308 E. Route 66 Flagstaff, AZ next to JCPenny at the Flagstaff Mall

Plus, you'll receive a voucher for living essentials - career clothing, dishes, blankets and the like.

Sierra Vista's Bus Pass



BETTER BUCKS ONE DAY BUS PASS

Use this Better Bucks for a one day pass on Vista Transit to reach one of Sierra Vista's helpful service providers.

Compliments of the City of Sierra Vista.

Vista Transit (520) 417-4888 | Vista Transit.org

Options

Solicitation Permit

Wilmington, DI, and New Orleans, La, require a permit to solicit for money.

This would require a change in city ordinance to include the panhandler soliciting for money or "Will work for food."

This is trying to solve the problem by enforcement only.

Modify Environment

Would include limiting access to water for drinking and bathing.

Securing dumpsters to limit scavenging.

Limit places to sit or lie down protected from the elements.

These options may divert the panhandler but does nothing to prevent the from relocating.

Regulating Alcohol Sales

ARS does prohibit the sale of alcohol to someone who is intoxicated.

The issue is many panhandlers are chronic alcoholics and may not appear intoxicated to the average person.

Provide Social Services

Fontan, Ca.

Provides panhandlers/transients with a wide range of health care, food, job training, housing placement.

They offer treatment as an alternative to enforcement.

Cost is incurred by municipality.

"Change the Way You Give" Program

Chandler, Az.

People are encouraged to give through an App. Money is then used to send out "Citizen Navigators" who build rapport with the panhandler/transient and try to get them services.

The program is not self sufficient by donations and is subsidized by Chandler.

Create Our Own Voucher Program

The Better Bucks logo is trademarked but we could create our own program and call it something else.

Implementation

Created the Sierra Vista Better Bucks Board for Directors comprised of community partners, to include: Merchants, Police, Government Agencies, Faith Based and Non-Profit Groups.

Sierra Vista Better Bucks Board of Directors:

Chris Russell, Eric Petermann, Eva Dickerson, Fred Shirley, James Howe,

Joe McDermott, Ty Baze, Chris Hale and Scott Borgstadt.

BOD's established requirements for Non-Profit organizations interested in applying to manage the program.

Application process was February 1st through March 1st.

- ▶ 501C3s interested in managing the Sierra Vista BB Program submitted application.
 - ▶ Non-Profit selected had change in management and no longer available.
 - ▶ To move program forward SV BB BOD is partnering with the Shadows Foundation to implement in SV.
 - Once program is established another application process, for a local non-profit to manage the program, will be conducted.
- Service Agencies who agreed to be listed on the vouchers.
 - Must have a mission to work with the homeless or other's in need throughout the SV community.
- Committed Service Agencies
- Good Neighbor Alliance
- Warrior Healing Center
- Salvation Army
- Arizona @ Work
- St Vincent DePaul
- Lori's Place
- Wellness Connection (Will have new name soon)
- Forgash House
- SEABHS

What We Need

- Funding; Start Up Costs \$10,000-\$15,000
 - Grants
 - ► Legacy Foundation, AZ Community Foundation
 - Donations
 - ► CPAA, F.O.P., SVPOA, The Russell's Law Firm, Citizen's, City of SV.
 - Purchase BB Voucher Booklets
- Support
 - Volunteers: BB Voucher Distribution, Trainers for Merchants and BB Recipients, Sign Holders, Reconciling Receipts, etc....
 - Promoting the program.











A BETTER WAY OF GIVING

A COMPASSIONATE SOLUTION TO PANHANDLING

In an attempt to discourage panhandling by individuals who use the cash they receive from donors to feed substance abuse problems...

while at the same time remaining compassionate to those with legitimate needs, the Sierra Vista Police Department and Shadows Foundation have joined together to develop a system that allows donors to buy vouchers.

These vouchers can be given and used to purchase nonalcoholic and non-tobacco related goods at participating businesses by those that receive them.

As of January 1, 2021 all recipients of Better Bucks will be allowed to use up to \$10 in Better Bucks Vouchers at participating merchants. Participating businesses include XXXXXXX', XXXXXXX', XXXXXXXX', & XXXXXXX'.

Better Bucks can only be redeemed for food and important living essentials. When giving Better Bucks you know how your donation is being used.



VISIT BETTERBUCKS.ORG

WANT TO GIVE BETTER BUCKS?

PICK UP BETTER BUCKS FOR \$6 AT ANY OF THE FOLLOWING BUSINESSES:

- ADDRESS
- ADDRESS
- ADDRESS
- ADDRESS
- ADDRESS
- ADDRESS



OR PURCHASE BY PHONE: SIERRA VISTA BETTER BUCKS XXX-XXX-XXXX





Questions?

scott.borgstadt@sierravistaaz.gov 452-7500